

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 07-0133

ORIGINAL

Regarding a complaint by (Person making the complaint): Robert Moshos, President SanTropai Master Association

Against (Utility name): Com-Ed (Exelon Corp.)

As to (Reason for complaint) Inappropriate billing presented by Com-Ed and based on estimated,
not actual reading, taken from the meter located in San Tropai Club House, 1277 E. Baldwin Lane, Palatine, Illinois.

in _____ Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1275 E. Baldwin Lane #800, Palatine, IL. 60074

The service address that I am complaining about is 1277 E. Baldwin Lane, Palatine, IL. 60074

My home telephone is (847) 358-8680

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 358-8680

(Full name of utility company) Common Eddison (Exelon Corp.) (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Illinois Administrative Code Part 200 Rules of practice

Illinois Consumer Protection Act

CHIEF CLERK'S OFFICE
2007 FEB 21 A 11:27
ILLINOIS
COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

In May - December, 2006, San Tropai Master Association had received several bills from Com-Ed based on the inappropriate estimated, not actual readings take from the meter located in San Tropai Club House which doesn't correspond to the real power consumption, created by a few A/C and Heating units and regular lights installed in the Club House. The highest bill was in the amount of \$26,055.54 .

Due to the impossibility to resolve this matter through Com-Ed Customer Service, San Tropai Master Association had filed the compaint with Exelon Corp. dated 09/06/2006 and informal compaint (File# 16359) with Consumer Protection Division of ICC.

As of today, Com-Ed Afficials have refused to resolve and settle this conflict fairly and logically. Therefore, Master Association ahs no choice, but to file a formal complaint and request a hearing with ICC.

Please clearly state what you want the Commission to do in this case:

Schedule a hearing to resolve and settle the above stated matter.

Date: 2-13-07
(Month, day, year)

Complainant's Signature

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Robert J. Moskos / Kim Gen, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature)

Subscribed and sworn/affirmed to before me on (month, day, year) 2-13-2007

Carmen S. Youkhana
Notary Public, Illinois

OFFICIAL SEAL
Carmen S. Youkhana
Notary Public, State of Illinois
My Commission Expires Jan. 9, 2010

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NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.